



Core IT Modernization

# Intelligent Operations Accelerator

Are you unable to bring ITIL driven streamlining, automation, and orchestration to the organization? Are you witnessing the watermelon effect with your data looking green, but customers rating you in the red? Many organizations face high costs and complexity in running operations. Monitoring is siloed, making it near impossible to connect the dots for a complete picture, while they deal with tool sprawl and are unable to pinpoint root causes. In fact, IT teams spend most of their time just making IT systems run as they are supposed to — business as usual. This squeezes time for innovation and can make internal customers skeptical of the services provided by IT departments.

Many have invested in ITSM tools, often to find them even more expensive to upgrade. Organizations that have taken the leap with artificial intelligence and

machine learning to jumpstart automation often find they have fallen short of optimization.

## Persistent's Intelligent Operations Accelerator

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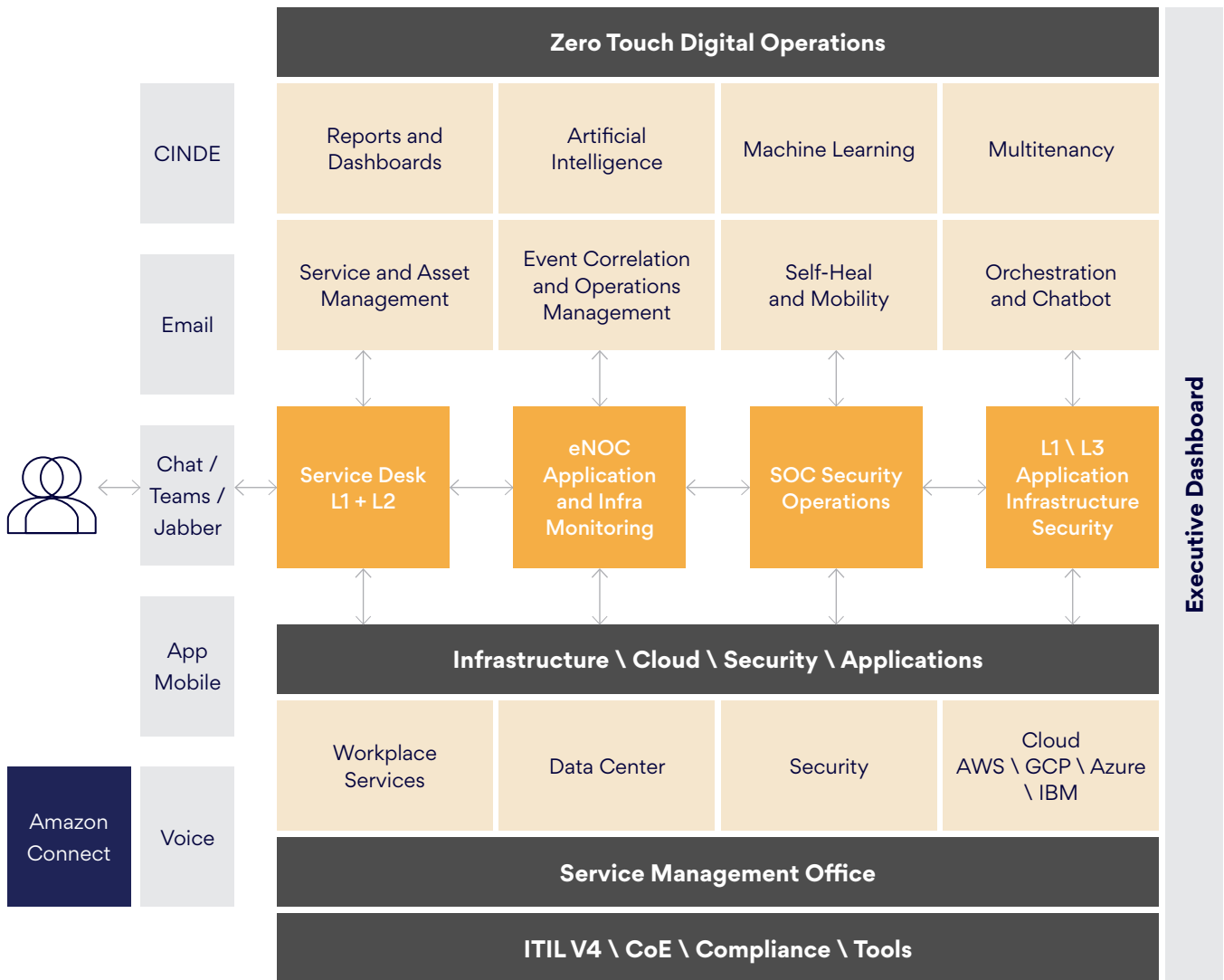
Persistent has created a CoE (Center of Excellence) focused on this issue for IT operations at the intersection of people, processes, and technology. It houses expertise to streamline processes, consolidate tools, and bring in automation and orchestration using a service management platform as a transformational enabler.

Persistent Intelligent Operations provides multi-skilled 24x7x365 support using our intelligent service management framework that can **reduce OPEX by**

**50%** and **go-live in just four to eight weeks** for simple to medium complexity deployments. We provide out of the box integration of the ITSM platform with infrastructure, application performance monitoring and collaboration tools, and active directory integration to converge into the single source of truth — a configuration management database (CMDB).

We help you ensure delivery excellence and identify the “art-of-the-possible”.

# “Always On” Integrated Operating Model



Take the pressure and annoying nuances off day-to-day IT operations.

[Request a Consultation](#)

## About Persistent

With over 13,500 employees around the world, Persistent Systems (BSE & NSE: PERSISTENT) is a global services and solutions company delivering Digital Engineering and Enterprise Modernization. Our next-level capabilities and solutions that support continuous innovation help enterprises boost efficiency, resiliency, and agility with a solid core IT modernization strategy.

### India

Persistent Systems Limited  
 Bhageerath, 402,  
 Senapati Bapat Road  
 Pune 411016.  
 Tel: +91 (20) 6703 0000  
 Fax: +91 (20) 6703 0008

### USA

Persistent Systems, Inc.  
 2055 Laurelwood Road, Suite 210  
 Santa Clara, CA 95054  
 Tel: +1 (408) 216 7010  
 Fax: +1 (408) 451 9177  
 Email: info@persistent.com



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