



Solution Sheet

Point-of-Sales (POS) Managed Services





The only truly integrated and highly scalable platform that manages all endpoints through policy-driven desired state automation.

Overview

Persistent POS Management Factory is an industry-leading solution that enables a unified approach to managing a variety of endpoints. PCs, servers, smartphones, tablets, virtual environments, and more. Persistent POS Management Factory policy-based desired state automation makes it easy for your IT

team to manage and secure the growing number of devices in your organization — and at the lowest cost of any enterprise tool on the market. The solution is trusted by over 400 customers, is deployed at thousands of locations across the globe, and manages over 10 million devices worldwide.

Key Features



Integrated Policy Engine

Single, integrated policy engine to manage all devices with consistency



OS and Mobile Platform Agnostic

Supports the widest range of endpoint platforms (OS and mobile)



Seamless Migration

Zero-touch operating system migration



Reporting and Insights

Robust reporting and insights without of the box and ad-hoc reports



Comprehensive Automation

Automated OS deployment and modules for managing entire stack for every device



Automatic Remediation

Automatic scanning and remediation of device state, and detailed status reports on device non-compliance

Supports the Widest Range of Point-of-Sales (POS) Systems



Window clients (XP and later)



Mac OS



Linux (RedHat, SuSE, Debian, Ubuntu, CentOS, Fedora)



Mobile platforms (iOS, Android, Windows Phone 8)





Virtual environments (thin clients, VDI environments, virtual machines, VMware ThinApp, Microsoft App-V)


One Tool to Rule them All


Client Automation

Employee Productivity

 **Financial**

 **Retail**

 **Healthcare**

 **Travel**

Cloud / SaaS **On Premises** **Hybrid**

Why Persistent POS Management Factory?

- \ **Supports** the **widest range** of devices and operating systems
- \ **100%** automated, policy-driven desired state management
- \ **Lowest** administration **costs** of any tool amongst its peers
- \ Virtually unlimited **scalability** and **reliability** (current largest deployment manages over 400,000 endpoints)
- \ Entire **functionality** available in flexible cloud, hybrid, and on-premise deployment **options**

Managing Entire Stack for Every Device

Products

- \ Unified Endpoint Management Client Automation
- \ Persistent Server Management
- \ Persistent Mobile
- \ Persistent Security and Compliance
- \ Persistent Thin Clients
- \ Persistent Cloud

Modules

- \ Discovery & Inventory Management
- \ OS Management
- \ Patch Management
- \ Software Management
- \ Application Management
- \ Self-service
- \ Usage Management

Device Stack

- \ User Settings
- \ Optional Apps
- \ LOB Apps
- \ Mandatory Apps
- \ Operating System
- \ Bare-metal

Now also available in cloud-hosted and hybrid deployment model

Case Studies

A US Government Agency with 400K endpoints that deploys terabytes of data a day was able to achieve a **99.99% success** rate of patch and application deployment with Persistent Endpoint Management.

A major global bank with 100K endpoints was able to deploy 6,000 OSs in 8 hours with a **99.999% success** rate and no service disruptions using Persistent Endpoint Management.

A \$50 billion global provider of mobile telecommunications saw a 3-year benefit of \$14M — an **ROI of 625%** — after implementing Unified Endpoint Management. It also decreased user downtime by 64%, increased service quality from 70% to 90%, and reduced costs by reducing administrators from 65 to 5 by centralizing 30 different countries to a single Endpoint Management platform.

About Persistent

With over 23,000 employees located in 21 countries, Persistent Systems (BSE & NSE: PERSISTENT) is a global services and solutions company delivering Digital Engineering and Enterprise Modernization. We work with the industry leaders including 14 of the 30 most innovative companies as identified by BCG, 8 of the top 10 largest banks in the US and India, and numerous innovators across the healthcare and software ecosystems. As a participant of the United Nations Global Compact, Persistent is committed to aligning strategies and operations with universal principles on human rights, labour, environment, and anti-corruption, as well as take actions that advance societal goals.

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