



# Phone Number Manager

---

Manage phone numbers quickly and easily across multi-vendor systems including Avaya, Cisco, Genesys, Microsoft Teams, Zoom and more.





Managing phone numbers is a complex task for communication administrators. How and where phone numbers are being used is essential for assigning numbers quickly and efficiently to new employees, as well as organizing and tracking all numbers. Many enterprises still manage this process on spreadsheets that are manually updated which presents many challenges. Automating the process of managing phone numbers enables administrators the ability to access up-to-date phone numbers, which systems the numbers are allocated to and their availability.

## Solution Overview

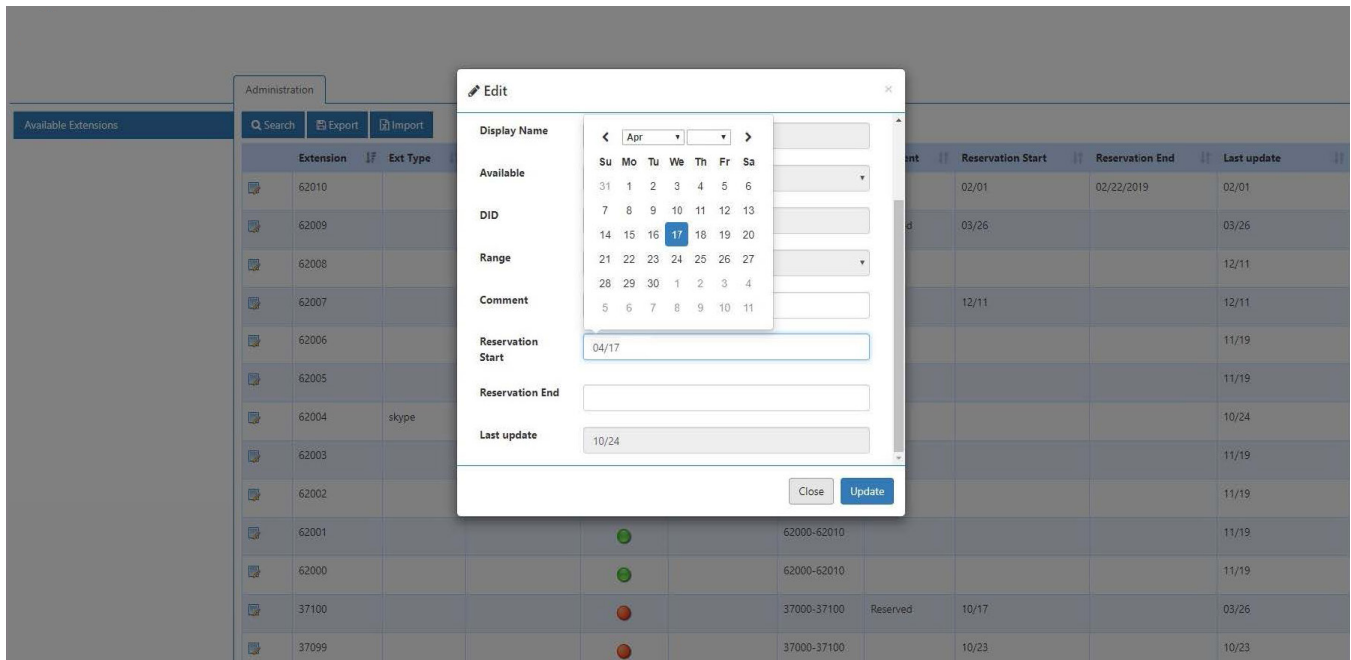
Phone Number Manager retrieves and consolidates information from multi-vendor communication systems to give administrators clear visibility into dial plans and phone number spaces. It allows administrators to manage the inventory of available, used and reserved phone numbers including DIDs, extensions and toll-free numbers.

The Phone Number Manager portal enables administrators to view numbers, ranges, track availability and manage reservations. The information can also be exported to other applications.



## Phone Number Manager

Administration											
Available Extensions											
<input type="text"/> Search <input type="button" value="Export"/> <input type="button" value="Import"/>											
Extension	Ext Type	Display Name	Available	DID	Range	Comment	Reservation Start	Reservation End	Last update		
62010			●		62000-62010		02/01	02/22	02/01	02:40 PM	
62009			●		62000-62010	Reserved	03/26		03/26	03:37 PM	
62008			●		62000-62010				12/11	01:37 PM	
62007			●		62000-62010		12/11		12/11	01:35 PM	
62006			●		62000-62010				11/19	01:06 PM	
62005			●		62000-62010				11/19	01:06 PM	
62004	skype	gs-1021	●	+1 908-243-2910	62000-62010				10/24	11:36 AM	
62003			●		62000-62010				11/19	01:06 PM	
62002			●		62000-62010				11/19	01:06 PM	
62001			●		62000-62010				11/19	01:06 PM	
62000			●		62000-62010				11/19	01:06 PM	
37100			●		37000-37100	Reserved	10/17		03/26	10:19 AM	
37099			●		37000-37100		10/23		10/23	02:21 PM	
37098			●		37000-37100				10/23	02:21 PM	
37097			●		37000-37100		10/24		10/23	02:21 PM	



## Solution Benefits

### Improve

Save time and increase efficiency.

### Simplify

Gain visibility into phone number allocations across systems.

### Consolidate

Centrally manage all phone numbers in a single, authoritative data store.

## Key Features

### Phone Number Reservations

Phone number availability can be managed by reserving ranges for periods of time, as well as actual data retrieved from multi-vendor communication platforms.

### Visibility to Available Phone Numbers

Administrators get a clear view to all phone numbers, which systems they are allocated to and their availability.

## Age Numbers

Age unassigned numbers to keep them reserved for later use.

## Organize Phone Numbers

Create custom number ranges based on information such as locations, department and more.

## Format Phone Numbers

Format phone numbers between E.164, 10-digit phone numbers, extensions and more.

## Manage Toll-Free Numbers

Ability to import toll-free number data and maintaining mapping of toll-free numbers to DNIS.

## About Persistent

Persistent Systems (BSE & NSE: PERSISTENT) is a global services and solutions company delivering Digital Engineering and Enterprise Modernization to businesses across industries. With over 23,200 employees located in 19 countries, the Company is committed to innovation and client success. Persistent offers a comprehensive suite of services, including AI-enabled software engineering, product development, data and analytics, CX transformation, cloud computing, and intelligent automation. The Company has been recognized as the “Most Promising Company” of the Year by CNBC-TV18 at the 2023 India Business Leader Awards. Persistent has achieved carbon neutrality, reinforcing its commitment to sustainability and responsible business practices. As a participant of the United Nations Global Compact, the Company is committed to aligning strategies and operations with universal principles on human rights, labor, environment, and anti-corruption, as well as take actions that advance societal goals. With 327% growth in brand value since 2020, Persistent is the fastest-growing IT services brand in the 2024 Brand Finance India 100 Report.

### USA

Persistent Systems, Inc.  
2055 Laurelwood Road, Suite 210  
Santa Clara, CA 95054  
Tel: +1 (408) 216 7010  
Fax: +1 (408) 451 9177  
Email: [info@persistent.com](mailto:info@persistent.com)

### India

Persistent Systems Limited  
Bhageerath, 402  
Senapati Bapat Road  
Pune 411016  
Tel: +91 (20) 6703 0000  
Fax: +91 (20) 6703 0008



**Persistent**